



Affordable Technical Solutions

Technical Services, Computer Support and Consulting

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Details of the \$79 “Risk Free” Linux Conversion Offer:

Concept of the Offer:

You may have a computer that is really not usable because it has software problems. Perhaps it has unsupported out-of-date XP or Vista, and/or it just won't boot or operate properly. So, you have a computer you can't use. Do you update or fix it; or dispose of it and or buy a new one? Recycling is a hassle. A new computer is expensive. Fixing is definitely less expensive. Updating to Linux is definitely less expensive than buying new Windows. You've heard bad things about Windows 10. You'd like to save money but you're not sure about Linux. I will do a basic Linux installation for \$79. If it doesn't work for you then I will buy it from you for \$79 or you can trade it in for full credit towards the purchase of another computer.

Things to understand about Linux:

1. Linux is not Microsoft Windows. With very few exceptions, programs you have installed in Windows can not be installed in Linux. Windows games, genealogy programs, Quicken, Quickbooks, TurboTax, Print Shop, Outlook Express, Windows Mail, Internet Explorer, Microsoft Office, etc., can not be directly installed. (Certain programs may be installable using a software compatibility layer.)
2. There are equivalent programs for all common tasks such as word processing, spreadsheets, picture editing, listening to music, etc. Many are already installed. Others can be easily downloaded and installed at no cost through the software center. You can open all common file formats such as documents, spreadsheets, pictures, music, and videos. Most files you have in Windows can be opened in Linux.
3. “The Internet” is exactly the same.
 - 3.1 Any web site you can go to with Windows, you can go to with Linux. This includes Facebook and other social media, your on-line banking portal, etc. Your login information for these sites do not change.
 - 3.2 Your email address, password, and mail servers do not change.
 - 3.2.1 If you are accessing email through a web browser nothing is different and there are no messages or addresses to transfer.
 - 3.2.2 If you used a program (such as Outlook Express) in Windows, messages and addresses are stored in the program. If you need them saved and transferred they must be exported from the old program and imported in to the new program. Note that this would be necessary whether switching to Linux or another Windows computer.
 - 3.3 Your Internet Service Provider (Frontier, Spectrum, Hughesnet, etc.) does not change. Linux will connect to your modem/router just fine.
4. Firefox is the default web browser in Linux Mint and Ubuntu. It works exactly the same as in Windows.
5. Linux is open source software and is provided as-is. Except as specified in this offer there is no warranty whatsoever. Note that you never had much of a warranty on Windows either. The original manufacturer's warranty on your computer covered hardware only.

What I will and will not do for \$79:

1. I will run a low level test on your hard drive to detect any physical problems. There is no sense installing software on a hard drive that is mechanically failing. There is no charge for this service.
2. I will open the case (tower/desktop computers), blow out dust, check that fans are running. There is no charge for this service.
3. I will not do extensive hardware testing, troubleshooting, or repair. I will not guarantee your computer *hardware*.
4. I will not repair the Windows operating system, or recover or back up any files.
 - 4.1 If you have not backed up your files (documents, pictures, etc.) they will be lost if Linux is installed in place of Windows.
 - 4.2 If you require data recovery, backup, or transfer, this is an extra charge which is non-refundable.
5. I will install an appropriate distribution of Linux, either Ubuntu or Mint depending on what the hardware will support.
 - 5.1 If you wish to keep the existing Windows partition (working or not) *and if* there is enough room left on the hard drive to install Linux, I can install Linux as a dual boot configuration with Windows. This would allow you to access old files. If there is a problem preventing a dual boot installation, I will not spend any time trying to make it work.
 - 5.2 If dual boot is not desired or possible, I will replace Windows with Linux. Note that this will overwrite all files on the hard drive. If there are files you want saved, that must be done first and is not included in the \$79 special offer.
6. If you wish to use an email client instead of webmail, I will set up access to your mail servers. However - recovering, exporting, converting, and transferring email messages or address book data is not included in the \$79 special offer.
7. Exporting, transferring, and converting desktop shortcuts or Internet bookmarks / favorites is not included.
8. I will provide some written information and instructions, and a brief tutorial/demonstration of how to use Linux. You may call me with brief questions, but extended training or support is not included.
9. Pick up, delivery, on site installation and setup, printer driver installation, etc., are available but are not included.
10. Any additional charges for extra services such as data recovery and transfer, delivery, on-site setup, etc., are not refundable.
11. If you are not satisfied with Linux after a 2 week trial, you can return the computer to me. I will buy it from you for \$79 or give you \$79 trade credit towards a new or refurbished computer or other technical service. *You can't lose*. I am willing to make this offer because I am confident you will find Linux as easy to use as your old Windows, probably easier to use than Windows 10, and definitely a lot more reliable, stable, private, and secure.